

T2ER2 Tier 2 Emergency Response Readiness



Offshore Academy
(M) Sdn Bhd



An Offshore Academy Services Division Quality Assurance Initiative

Developed as part of the launch of the **NOCN Centre of Excellence MERSC 2.0**, our purpose-built Emergency Response facility. **T2ER2** provides the structured capability assessment needed to support the operational environment offered at MERSC 2.0, enabling organisations to measure, develop, and maintain ECC readiness across physical resources, governance processes, and human capital competency.

This structured approach enables operators to understand their current maturity, address gaps, and manage ECC capability independently over time.

The outcome is a repeatable, auditable capability management system that supports compliance, competency, and operational resilience.

WHY IT MATTERS

- Clear visibility of ECC maturity across all readiness layers
- Actionable recommendations for improvement
- Evidence-based competency and readiness analysis
- Provides a sustainable capability management framework

HOW WE ASSESS

Our evaluation combines:

- On-site facility review
- Q&A sessions with key personnel
- Evidence assessment against readiness expectations
- Clear recommendations for improvement
- Written report, including industry standard requirements checklists

BENEFITS

- Reduce internal workload
- Lower setup and ongoing management costs
- Reduce need for internal audit staff
- Support long term readiness



THREE LEVELS OF READINESS

1. ESOR — ECC Suitability Operational Readiness Audit Report

Evaluates whether the ECC is fundamentally fit for purpose at its most essential level.

2. EOR — ECC Operational Readiness Audit Report

Assesses whether systems, governance, and response processes are established and functioning as intended.

3. EAR — ECC Annual Readiness Report

Measures long-term sustainment of capability, including staff competency, training cycles, and readiness maintenance.



THREE PARTS FOR EACH LEVEL

PART A — Physical Resources

- ECC layout, facilities, and infrastructure
- Equipment condition, suitability, and availability
- Operational technology and communication readiness

PART B — Documentation, Processes & Procedures

- Alignment with Emergency Response Plans
- Activation and decision-making protocols
- Role clarity, communication structures, and workflow processes

PART C — Human Capital Qualifications, Skills & Frequency

- Personnel qualifications and certifications
- Recency and frequency of skill application
- Drills, exercises, and competency development cycles

STRENGTHEN YOUR EMERGENCY READINESS

OA's ECC Readiness Evaluation provides a clear pathway to improved capability and reduced operational risk. Contact us to learn how our new Services Division can support your Emergency Response framework.

CONTACT US

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